

HMS AIHR Author(s)	Year	APA reference	Type of output
El Hajal, G.	in press	El Hajal, G. (in press). Should staff be rewarded for committing to sustainability endeavours? In W. Legrand, H. Kuokkanen, & J. Day (Eds.), <i>Critical Questions in Sustainability and Hospitality</i> . Routledge.	Book chapter
Assen, H.	2022	Assen, J. H. E & Otting, H. (2022). Teachers' collective learning: to what extent do facilitators stimulate the use of social, theory, and practice as sources for learning personal? <i>Teaching</i>	Refereed journal paper
El Hajal, G.	2022	El Hajal, G. (2022, May 28). <i>The Human Touch in Hospitality</i> . Medium. <a href="https://medium.com/@george.hajal/the-human-touch-in-hospitality-facd19a7f29c">https://medium.com/@george.hajal/the-human-touch-in-hospitality-facd19a7f29c</a>	Blog
El Hajal, G.	2022	El Hajal, G. (2022, May 19). Futureproof Skills. Medium. <a href="https://medium.com/data-driven-fiction/futureproof-skills-2d20734398b8">https://medium.com/data-driven-fiction/futureproof-skills-2d20734398b8</a>	Blog
El Hajal, G.	2022	El Hajal, G. (2022, May 18). AI and Hospitality Jobs. Medium. <a href="https://medium.com/data-driven-fiction/ai-and-hospitality-jobs-5676a11b1f95">https://medium.com/data-driven-fiction/ai-and-hospitality-jobs-5676a11b1f95</a>	Blog
El Hajal, G.	2022	El Hajal, G. (2022, May 09). Artificial Intelligence & the Future of Jobs. Data-Driven Fiction. <a href="https://medium.com/data-driven-fiction/artificial-intelligence-the-future-of-jobs-1a0472718fe">https://medium.com/data-driven-fiction/artificial-intelligence-the-future-of-jobs-1a0472718fe</a>	Blog
El Hajal, G.	2022	El Hajal, G. (2022, May 20). On Being a Good Employer. Medium. <a href="https://medium.com/@george.hajal/on-being-a-good-employer-c78240969096">https://medium.com/@george.hajal/on-being-a-good-employer-c78240969096</a>	Blog
El Hajal, G.	2022	NL tourismresearchnetwork research day. 22 /04/ 2022, Utrecht, NL. Chaired a breakout session, on Tourism 'at work': Education and training, skills, and the experience of people working in tourism.	Industry research event
El Hajal, G.	2022	Inspiratie-Congres Werkgeverschap . 16/05/2022, Groningen, NL. Chaired a breakout session on Attracting and Retaining Talent for the Dutch Hospitality Industry.	Industry event
El Hajal, G.	2022	El Hajal, G. (2022). The Future of Hospitality Jobs: A Working Paper on Attracting and Retaining Talent for the Dutch Food Service and Hotel Industries. Poster presentation at <i>CHME 2022 30th</i>	Refereed conference
El Hajal, G.	2022	El Hajal, G. (2022). The Future of Hospitality Jobs - Attracting and Retaining Talent. Poster presentation at <i>Academy of International Hospitality Research (AIHR) Research Day</i> , Hotel	Research symposium
El Hajal, G.	2022	El Hajal, G. (2022). Attracting and Retaining Talent for the Food Service and Hotel Industry – the Central Role of Hotel Schools. <i>Eurhodip magazine, Spring/Summer</i> , 22-23.	Industry magazine
El Hajal, G.	2022	El Hajal, G. (2022). Teleworking and the jobs of tomorrow. <i>Research in Hospitality Management</i> , 12 (1), 21-27. <a href="https://doi.org/10.1080/22243534.2022.2080953">https://doi.org/10.1080/22243534.2022.2080953</a>	Refereed journal paper

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Losekoot, E.	2022	Fernandes, M., Losekoot, E., Velten, L., Vlokhoven, R. van, Vries, A. de. (2022). Welcome - please have a seat: Campfires as a tool for learning about hostmanship. <i>CHME 2022 30th Annual Research Conference: The Human Touch in Hospitality</i> , Edinburgh Napier University, Edinburgh, UK, (24-27 May).	Refereed conference paper
Mihailescu, R.	2022	Alonso-Ugualia, A., Gow J., Mihailescu. R., Moscovici, D., Rezwanul, R & Valenzuela, L. (2022). Consumer preferences for organic wine - Global analysis of people and place. <i>Journal of Cleaner Production</i> . 368. 133215. <a href="https://doi.org/10.1016/j.jclepro.2022.133215">https://doi.org/10.1016/j.jclepro.2022.133215</a>	Refereed journal paper
Mihailescu, R.	2022	Valenzuela L, Ortega R, Moscovici D, Gow J, Alonso Ugaglia A, Mihailescu R. (2022)Consumer Willingness to Pay for Sustainable Wine—The Chilean Case. <i>Sustainability</i> . 14(17):10910. <a href="https://doi.org/10.3390/su141710910">https://doi.org/10.3390/su141710910</a>	Refereed journal paper
Mihailescu, R.	2022	Gow, J., Mihailescu, R., Moscovici, D., Alonso Ugaglia, A., Valenzuela, L., & Coelli, R. (2022). Australian Consumers and Environmental Characteristics of Wine: Price Premium Indications. <i>International Journal of Wine Business Research</i> , (in press). <a href="https://doi.org.1JWBR-04-2021-0024.R2">https://doi.org.1JWBR-04-2021-0024.R2</a>	Refereed journal paper
Tomassini, L.	2022	Tomassini L., Bertella G., Grasso C, & Lenzi C. (2022).The space of animal justice in wildlife sanctuaries: a posthuman perspective. <i>Journal of Ecotourism</i> . <a href="https://doi.org/10.1080/14724049.2022.2122480">https://doi.org/10.1080/14724049.2022.2122480</a>	Refereed journal paper
Tomassini, L.; Cavagnaro, E.	2022	Tomassini, L., Cavagnaro, E. (2022). Circular Economy: A Paradigm to Critically Rethink Sustainability in Tourism and Hospitality. In: Farmaki, A., Altinay, L., Font, X. (eds) <i>Planning and Managing Sustainability in Tourism</i> . Tourism, Hospitality & Event Management. Springer, Cham. <a href="https://doi.org/10.1007/978-3-030-92208-5_1">https://doi.org/10.1007/978-3-030-92208-5_1</a>	Chapter in edited book
Tomassini, L.; Cavagnaro, E.	2022	Tomassini, L., Cavagnaro, E. (2022). Circular economy, circular regenerative processes, agrowth and placemaking for tourism future, <i>Journal of Tourism Futures</i> . DOI: <a href="https://doi.org/10.1108/JTF-01-2022-0004">doi.org/10.1108/JTF-01-2022-0004</a>	Refereed journal paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Velthuis, S. J.	2022	Velthuis, S. J. (2022). Creating sustainable competitive advantage in the hospitality industry through commercial friendships: Connecting the host and guest on a social and emotional level. <i>Research in Hospitality Management</i> , 12 (1), 85–89. <a href="https://doi.org/10.1080/22243534.2022.2080936">https://doi.org/10.1080/22243534.2022.2080936</a>	Refereed journal paper
Westerlaken, R.	2022	Peter, C., Mustika, P.L.K., Acebes, J.M.V. et al. (2022). Commentary on Coram et al. (2021) on the use of Facebook to understand marine mammal stranding issues in Southeast Asia. <i>Biodiversity and Conservation</i> . <a href="https://doi.org/10.1007/s10531-022-02401-0">https://doi.org/10.1007/s10531-022-02401-0</a>	Refereed journal paper
Assen, H.	2021	Coelen, R., Geitz, G., Donker, A., & Assen, J.H.E. (Eds.), (2021). <i>Stepping into DBE</i> . NHL Stenden University of Applied Sciences.	Edited book
Assen, H.	2021	Assen, J. H. E. & Otting, H. (2021). Lecturers' perceptions of collective learning: A collective move to Design Based Education. In R. Coelen, J.H.E. Assen, A. Donker, & G. Geitz, <i>Stepping into DBE</i> . NHL Stenden University of Applied Sciences.	Chapter in edited book
Assen, H.; De Boer, M.R.	2021	Assen, H., De Boer, M.R., & Fernandes, M.B. (2021). Moving to design-based education in hotel management school: proof of success and beyond - a research journey. <i>Research in Hospitality Management</i> , 11 (2), 145-150. <a href="https://doi.org/10.108022243534.2021.1917754">https://doi.org/10.108022243534.2021.1917754</a>	Refereed journal paper
Cavagnaro, E.	2021	Eijelaar, E., Tamina, R., Peeters, P., & Cavagnaro, E. (2021). <i>Sustainability Research Agenda for Tourism, Hospitality and Recreation: Literature review of themes, policies and impact</i> . CELTH.	Research report
Cavagnaro, E.	2021	Cavagnaro, E. and van der Zande, I.S.E. (2021). Reflecting on Responsible Leadership in the Context of Higher Education. <i>Journal of Leadership Education</i> , 20 (3), 139-155. <a href="https://doi.org/10.12806/V20/I3/T1">https://doi.org/10.12806/V20/I3/T1</a>	Refereed journal paper
Cavagnaro, E.	2021	Cavagnaro, E., Staffieri, S., Carrieri, A., Burns, K., Chen, N., & Fermani, A. (2021). Profiling for sustainable tourists: Young travellers' self-transcendence values and motivations. <i>European Journal of Tourism Research</i> , 28, 2810.	Refereed journal paper

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Cavagnaro, E.	2021	Legrand, W., Cavagnaro, E., Schønrock Nielsen, R., & Dubrocard, N. (2021). Sustainability without limits: Strategic and operational innovations in the hospitality industry, in M.A. Gardini, M.C. Ottenbacher, & M. Schuckert (eds.), <i>Routledge Companion to International Hospitality Management ( Part III)</i> , Chapter 13, (pp. 161-172).	Book chapter
Cavagnaro, E.	2021	Menezes, V. De Oliveira & Cavagnaro, E. (2021). Communicating Sustainable Initiatives in the Hotel Industry: The Case of the Hotel Jakarta Amsterdam. In F. Brandão, Z. Breda, R. Costa, & C. Costa, (Eds.) <i>Handbook of Research on the Role of Tourism in Achieving Sustainable Development Goals</i> (pp. 224-234). IGI Global. <a href="http://doi:10.4018/978-1-7998-5691-7-ch013">http://doi:10.4018/978-1-7998-5691-7-ch013</a>	Book chapter
Cavagnaro, E.	2021	Amend, C. & Cavagnaro, E. (2021). Can social norms motivate Thermomix users to eat sustainably? <i>Research in Hospitality Management</i> , 11 (2), 121-135. <a href="https://doi.org/10.108022243534.2021.1917179">https://doi.org/10.108022243534.2021.1917179</a>	Refereed journal paper
De Boer, M. R.	2021	de Boer, M.R. (2021). Hoop: 100 wetenschappers, kunstenaars en ondernemers vertellen wat hun hoop geeft: Joris Luyendijk presenteert by Mark Geels and Tim van Opijnen. <i>Canadian Journal of Netherlandic Studies/Revue canadienne d'études néerlandaises</i> , 41 (1), 155-159. Available from: <a href="https://caans-acaen.ca/wp-content/uploads/2021/09/CJNS41-1-28-p155-159-Rinck_de_Boer.pdf">https://caans-acaen.ca/wp-content/uploads/2021/09/CJNS41-1-28-p155-159-Rinck_de_Boer.pdf</a>	Book review
De Boer, M. R.	2021	De Boer, M. R. (2021 May). <i>A path appeared in the walking. Hotel management students doing participant observation research during management training in on-campus hotel</i> . Paper presentation at 30th (online) CHME conference (Sheffield).	Refereed conference paper
De Boer, M. R.	2021	De Boer, M. R. (2021 May). <i>Qualitative Inquiry: Unraveling Ideology in Progressive Education</i> . paper presentation at 16th (online) International Congress Qualitative Inquiry, Champaign-Urbana (USA).	Refereed conference paper
El Hajal, G.	2021	El Hajal, G. (2021). Book review: Slavery and Liberation in Hotels, Restaurants and Bars by Conrad Lashley. <i>Research in Hospitality Management</i> , 11 (2), 171-172. <a href="https://doi.org/10.108022243534.2021.1917806">https://doi.org/10.108022243534.2021.1917806</a>	Book review

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El Hajal, G.; Rowson, B.	2021	El Hajal, G., & Rowson, B. (2021). The future of hospitality jobs: The rise of the gig worker. <i>Research in Hospitality Management</i> , 11 (3), 185-190. <a href="https://doi.org/10.1080/22243534.2021.2006938">https://doi.org/10.1080/22243534.2021.2006938</a>	Refereed journal paper
Keizer-Remmers, A.	2021	Keizer-Remmers, A., Ivanova, V., & Brandsma-Dieters, A. (2021). To act or not to act: Cultural hesitation in the multicultural hospitality workplace. <i>Research in Hospitality Management</i> , 11 (3), 215-223. <a href="https://doi.org/10.1080/22243534.2021.2006915">https://doi.org/10.1080/22243534.2021.2006915</a>	Refereed journal paper
Losekoot, E.	2021	Benhadda, L., & Losekoot, E. (2021). Stepping internationally with DBE, in R.J. Coelen, G. Geitz, A. Dekker and H. Assen (Eds.), <i>Stepping into Design-Based Education</i> (pp. 61-73), NHL Stenden University of Applied Sciences.	Book chapter
Losekoot, E.	2021	Losekoot, E. (2022). 'Hospitality Servicescape' in D. Buhalis (ed.), <i>Encyclopedia of Tourism Management and Marketing</i> , Edward Elgar Publishing.	Encyclopedia entry
Losekoot, E.	2021	Losekoot, E. & Spring, J. (2021, February 9-12). Bounded hospitality [Working paper]. <i>CAUTHE 31st Annual Conference (online): Transformations in uncertain time - Future Perfect in Tourism, Hospitality and Events</i> . Sydney, Australia.	Refereed conference paper
Losekoot, E.	2021	Erickson, A. & Losekoot, E. (2021, February 9-12). If COVID-19 does not kills you, Uber Eats will: Hospitality entrepreneurs' views on food aggregators [Working paper]. <i>CAUTHE 31st Annual Conference (online): Transformations in uncertain time - Future Perfect in Tourism, Hospitality and Events</i> . Sydney, Australia.	Refereed conference paper
Mihailescu, R.	2021	Mihailescu, R., Moscovici, D., Gow, J., Alonso Ugaglia, A., Valenzuela, L., & Rinaldi, A. (2021). Identifying the willingness to pay for eco-certified wine by South African consumers: A comparison of biodynamic, fair trade and sustainably produced wine. <i>Research in Hospitality Management</i> , 11 (3), 235-240. <a href="https://doi.org/10.1080/22243534.2021.2005948">https://doi.org/10.1080/22243534.2021.2005948</a>	Refereed journal paper

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Mihailescu, R.	2021	Mihailescu, R., & Rinaldi, A. (2021). A preliminary evaluation of the impact that the COVID-19 pandemic could have on female employability in the tourism and hospitality sectors in Italy. <i>Research in Hospitality Management, 11</i> (2), 165-170. <a href="https://doi.org/10.108022243534.2021.1917085">https://doi.org/10.108022243534.2021.1917085</a>	Refereed journal paper
Mihailescu, R.	2021	Alonso Ugaglia, A., Niklas, B., Rinke, W., Moscovici, D., Gow, J., Valenzuela, L., & Mihailescu, R. (2021). Consumer preferences for certified wines in France: A comparison of sustainable labels. <i>Wine Economics and Policy, 10</i> (2), 75-86. <a href="https://doi.org/10.36253/wep-10382">https://doi.org/10.36253/wep-10382</a>	Refereed journal paper
Mihailescu, R.	2021	Chipumuro, J., Mihailescu, R., & Rinaldi, A. (2021). Gender Disparities in Employability in the Tourism Sector Post-COVID-19 Pandemic: Case of South Africa. In V.G.B. Gowreesunkar, S.W. Maingi, H. Roy & R. Micera, <i>Tourism Destination Management in a Post-Pandemic Context</i> (pp.173-184). DOI:10.1108/978-1-80071-511-020211012	Book chapter
Staffieri, S.	2021	Staffieri, S., & Bologna, E. (2021). Women and Leisure in the Italian Context. In L. J. Ingram, K. Tarkó, & S.L. Slocum, (Eds.). <i>Women, leisure and tourism: Self-actualization and empowerment through the production and consumption of experience</i> (Chapter 14, pp.152-167). CABI.	Book chapter
Tomassini, L.	2021	Tomassini, L. & Baggio, R. (2021). Organisational effectiveness for ethical tourism action: a <i>phronetic</i> perspective. <i>Journal of Sustainable Tourism, (in press)</i> . <a href="https://doi.org/10.1080/09669582.2021.1963974">https://doi.org/10.1080/09669582.2021.1963974</a>	Refereed journal paper
Tomassini, L.	2021	Tomassini, L., Lamond, I., & Burrai, E. (2021). Global Citizenship & Parrhesia in Small Values-Based Tourism Firms. <i>Leisure Sciences, (in press)</i> . <a href="https://doi.org/10.1080/01490400.2021.1874574">https://doi.org/10.1080/01490400.2021.1874574</a>	Refereed journal paper
Tomassini, L., Staffieri, S., Cavagnaro, E.	2021	Tomassini, L., Staffieri, S., & Cavagnaro, E. (2021). Local food consumption and practice theory: A case study on guests' motivations and understanding. <i>Research in Hospitality Management, 11</i> (2), 93-100. <a href="https://doi.org/10.108022243534.2021.1917084">https://doi.org/10.108022243534.2021.1917084</a>	Refereed journal paper

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Tomassini, L.; Cavagnaro, E.	2021	Tomassini, L., Schreurs, L. and Cavagnaro, E. (2021). Reconnecting the space of tourism and citizenship: the case of tourists' hubris. <i>Journal of Tourism Futures</i> , 7 (3), 337-349. <a href="https://doi.org/10.1108/JTF-10-2020-0176">https://doi.org/10.1108/JTF-10-2020-0176</a>	Refereed journal paper
Tomassini, L.; Cavagnaro, E.	2021	Tomassini, L., Schreurs, L., & Cavagnaro, E. (2021). Reconnecting the space of tourism and citizenship: The case of tourists' hubris. <i>Journal of Tourism Futures</i> , 7 (3), 337-349. <a href="https://doi.org/10.1108/JTF-10-2020-0176">https://doi.org/10.1108/JTF-10-2020-0176</a> .	Refereed journal paper
Tomassini, L.; Cavagnaro, E.	2021	Tomassini, L. & Cavagnaro, E. (2021). The case of tourists' hubris to rethink the space of tourism and citizenship [Working paper]. <i>3rd ATLAS International Workshop SIG Space, Place and Mobilities in Tourism</i> (online), 27-28 May.	SIG Workshop presentation
Westerlaken, R.	2021	Westerlaken, R (2021). Menganalisa faktor manusia dalam perubahan manajemen bagi anak-anak yang ditempatkan pada lembaga kesejahteraan sosial anak dan hubungannya dengan sponsor. <i>Jurnal Ilmu Sosial dan Politik</i> , 11(2). <a href="https://journal.uwks.ac.id/index.php/iuispol/article/view/1790/1129">https://journal.uwks.ac.id/index.php/iuispol/article/view/1790/1129</a>	Refereed journal paper
Westerlaken, R.	2021	Westerlaken, R. (2021). The impact of orphanage tourism on Bali. <i>Research in Hospitality Management</i> , 11 (2), 71-75. <a href="https://doi.org/10.108022243534.2021.1916191">https://doi.org/10.108022243534.2021.1916191</a>	Refereed journal paper
Zhang, H.; Zwaal, W.	2021	Zhang, R. & Zwaal, W. (2021). A review of research about the psychology of hospitality management in three leading hospitality journals. <i>Research in Hospitality Management</i> , 11 (3), 177-183. <a href="https://doi.org/10.1080/22243534.2021.2006920">https://doi.org/10.1080/22243534.2021.2006920</a>	Refereed journal paper
Zhang, R.; Losekoot, E.	2021	Zhang, R. & Losekoot, E. (2021). How do employees really feel about team building? An exploratory netnographic investigation. <i>Research in Hospitality Management</i> , 11 (2), 151-158. <a href="https://doi.org/10.108022243534.2021.1917797">https://doi.org/10.108022243534.2021.1917797</a>	Refereed journal paper
Zwaal, W.	2021	Busch, M., Berg, J., & Zwaal, W. (2021). From on-site to online collaborative learning. <i>Research in Hospitality Management</i> , 11 (3), 191-197. <a href="https://doi.org/10.1080/22243534.2021.2006916">https://doi.org/10.1080/22243534.2021.2006916</a>	Refereed journal paper

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Zwaal, W.	2021	Baltag, A-S., Bosman, M., Wilson, A. B., Huismans, J., & Zwaal, W. (2021). Sexual harassment as perceived and experienced by male and female restaurant employees. <i>Research in Hospitality Management</i> , 11 (2), 85-92. <a href="https://doi.org/10.108022243534.2021.1916265">https://doi.org/10.108022243534.2021.1916265</a>	Refereed journal paper
Cavagnaro, E.	2020	Cavagnaro, E. (2020). Guests on earth: Sustainability in Hospitality. <i>Eurhodip magazine</i> , May, 20-22.	Industry magazine
Cavagnaro, E.	2020	Cavagnaro, E., Staffieri, S., & Fermani, A. (2020). A web of relations: Modelling the relations among value orientations, travel motivation, accommodation choice, satisfaction and perceived change in a case study among young travellers in Italy. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHTV University of Applied Sciences, Leeuwarden, The Netherlands.	Refereed conference paper
De Boer, M. R.	2020	De Boer, M.R. (2020). Draw the Curtains. Anthropological Participant Observation in Undergraduate traineeship. A different route to teaching and learning. Paper presented at the <i>4th European Congress Qualitative Inquiry 2020 : Qualitative Research towards Sustainability</i> , 3-7 May. University of Malta	Conference paper
De Boer, M. R.	2020	De Boer, M. R. (2020). A Tightrope Walk: Exploring the Educational Value of Anthropological Participant Observation in Hospitality Management Education. Paper presented at annual conference <i>CHME Creating Hospitality Experiences</i> . Sheffield Hallam University, 13 - 15 May 2020.	Conference paper
De Boer, M. R.; Schulp, J.	2020	Melief, A. E. F., De Boer, M. R., Schulp, J. (2020). Happiness at Work: A phenomenological study into experiences of hospitality industry employees. Paper presented at annual conference <i>CHME Creating Hospitality Experiences</i> . Sheffield Hallam University, 13 - 15 May 2020.	Conference paper
El Hajal, G.; Rowson, B.	2020	El Hajal, G., & Rowson, B. (2020). The future of hospitality jobs. <i>Research in Hospitality Management</i> , 10 (1), 55-61. <a href="https://doi.org/10.1080/22243534.2020.1790210">https://doi.org/10.1080/22243534.2020.1790210</a>	Refereed journal paper
Eringa, K	2020	Zhou, S. & Eringa, K. (2020). What makes a place attractive? Cultural differences in destination image formulation. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHTV University of Applied Sciences, Leeuwarden, The Netherlands.	Refereed conference paper



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Eringa, K.; Boer, M.R. de; Keizer-Remmers, A.	2020	Eringa, K., Boer, M.R. de, Keizer-Remmers, A., Tarus, E., & Zwaal, W. (2020). Evaluation of bachelor thesis research at Stenden Hotel Management School. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHL Stenden University of Applied Sciences, Leeuwarden.	Refereed conference paper
Eringa, K.; Rowson, B.	2020	Eringa, K. & Rowson, B. (2020). Elephant trails in healthcare -deviant procurement behavior in hospitals. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHL Stenden University of Applied Sciences, Leeuwarden, The Netherlands.	Refereed conference paper
Eringa, K.; Zhang, R.	2020	Eringa, K. & Zhang, R. (2020). Attractiveness of working in the hospitality industry – a comparison of Secondary and Higher Education for THE-INC2020 Conference. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHL Stenden University of Applied Sciences.	Refereed conference paper
Hornby, J.	2020	Hornby, J. (2020). 'Hospitality conceptualisation and measurement: The case for an individual based psychological measure of hospitality orientation'. Poster presented at <i>CAUTHE2020: 20:20 Vision - new perspectives on the diversity of Hospitality, Tourism and Events</i> , (10-14 February), Auckland, New Zealand: AUT University.	Refereed conference paper
Hornby, J.	2020	Hornby, J. (2020). 'The perceived membership benefits of a national hospitality networking organization'. Paper presented at <i>CAUTHE2020: 20:20 Vision - new perspectives on the diversity of Hospitality, Tourism and Events</i> , (10-14 February), Auckland, New Zealand: AUT University.	Refereed conference paper
Losekoot, E.	2020	Harkison, T. & Losekoot, E. (2020). 'Hospitality as a force for good: Case studies from Saigon, Leeuwarden and London'. Paper presented at <i>CAUTHE2020: 20:20 Vision - new perspectives on the diversity of Hospitality, Tourism and Events</i> (10-14 February), Auckland, New Zealand: AUT University.	Refereed conference paper
Losekoot, E.	2020	Lawson, A. & Losekoot, E. (2020). 'Exploring career experiences of Maori in hotels'. Paper presented at <i>CAUTHE2020: 20:20 Vision - new perspectives on the diversity of Hospitality, Tourism and Events</i> (10-14 February), Auckland, New Zealand: AUT University.	Refereed conference paper
Losekoot, E.; Duursma, G.	2020	Losekoot, E. & Duursma, G. (2020). Hospitable behavior and museum volunteers. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHL Stenden University of Applied Sciences, Leeuwarden, The Netherlands.	Refereed conference paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Medema, M.; Cavagnaro, E.	2020	Medema, M., Altan, M., & Cavagnaro, E. (2020). Hospitality employees' attitudes towards healthy food for people and planet: A qualitative study. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHI Stenden University of Applied Sciences, Leeuwarden. The	Refereed conference paper
Medema, M.; Zwaan, B de.	2020	Medema, M. & Zwaan, B. de (2020). Exploring the concept of hostmanship through "50 cups of coffee". <i>Research in Hospitality Management</i> , 10(1), 21-28, doi: 10.1080/22243534.2020.1790206	Refereed journal paper
Mihailescu, R.	2020	Moscovici, D., Rana, R., Mihailescu, R., Gow, J., Alonso Ugaglia, A., Valenzuela, L., & Rinaldi, A. (2020). Preferences for eco certified wines in the United States. <i>International Journal of Wine Business Research</i> , 33(2), 153-175. <a href="https://doi.org/10.1108/IJWBR-04-2020-0012">https://doi.org/10.1108/IJWBR-04-2020-0012</a>	Refereed journal paper
Singleton, P. ; Losekoot, E.	2020	Singleton, P. and Losekoot, E. (2020). Exploring the key components of a contemporary hospitality servicescape: Architecture, theology and community. <i>Research in Hospitality Management</i> , 10(1), 13-20. doi:10.1080/22243534.2020.1790205	Refereed journal paper
Tomassini, L.	2020	Tomassini, L. (2020). 'Doing the right thing': organizational effectiveness & phronesis in small tourism firms. <i>Current Issues in Tourism</i> , <a href="http://doi.org/10.1080/13683500.2020.1793922">http://doi.org/10.1080/13683500.2020.1793922</a>	Refereed journal paper
Tomassini, L.	2020	Digital attendance at the seminar "CIRCO teacherclass" on 17 December 2020: CIRCO teacherclass on the 'circular method', organised by CIRCO - creating business through circular design. <a href="http://www.circo.nl">www.circo.nl</a>	Seminar attendance
Tomassini, L.; Cavagnaro, E.	2020	Tomassini, L. & Cavagnaro, E. (2020). The novel spaces and power- geometries in tourism and hospitality after 2020 will belong to the 'local'. <i>Tourism Geographies</i> , 22(3), <a href="http://doi.org/10.1080/14616688.2020.1757747">http://doi.org/10.1080/14616688.2020.1757747</a>	Refereed journal paper
Tomassini, L.; Cavagnaro, E.	2020	Tomassini, L. & Cavagnaro, E. (2020). Circular hospitality in Friesland: How small hospitality firms understand circular economy and its co-creative dimension. Paper presented at <i>THE-INC 2020: Revisiting value co-creation and co-destruction in tourism, hospitality and events (10-11 June)</i> . Online conference hosted by NHI Stenden University of Applied Sciences, Leeuwarden.	Refereed conference paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Zandberg, T.	2020	Zandberg, T. (2020). <i>Middle managers' innovative work behavior and their social network position</i> . Ph.D Thesis. Groningen, The Netherlands: University of Groningen.	PhD.
Zhang, R.	2020	Zhang, R. (2020). An examination of the relationship between hotel employees' use of upward influence tactics and supervisor rating of employee promotability. <i>Journal of Human Resources in Hospitality and Tourism</i> , 19 (3), 296-318. <a href="https://doi.org/10.1080/15332845.2020.1737767">https://doi.org/10.1080/15332845.2020.1737767</a>	Journal paper
Zhang, R.; Losekoot, E.	2020	Zhang, R. & Losekoot, E. (2020). <i>Hotels and Youtube: An interview with Dr Ran Zhang</i> . Available from <a href="https://www.youtube.com/watch?v=r_wi3DYKel&amp;feature=emb_share&amp;fbclid=IwAR2UPAoFq5VWDh_Wm9M8fdwXCgxO43xt2eLGuBHOSwnGOIQwUOHLX4mrDO">https://www.youtube.com/watch?v=r_wi3DYKel&amp;feature=emb_share&amp;fbclid=IwAR2UPAoFq5VWDh_Wm9M8fdwXCgxO43xt2eLGuBHOSwnGOIQwUOHLX4mrDO</a>	StendenTV output via Youtube.
Zwaal, W.	2020	Assen, J.H.E., Meijers, F., Zwaal, W., & Poell, R.F. (2020). Collective learning, teacher beliefs and teaching behaviour in management and social-educational university Programmes. <i>Journal of Vocational Education &amp; Training</i> , 72 (1), 1-22. <a href="https://doi.org/10.1080/13636820.2019.1578817">https://doi.org/10.1080/13636820.2019.1578817</a>	Refereed journal paper
Cavagnaro, E.	2019	Brito, M. de & Cavagnaro, E. (2019) Leeuwarden Cultural Capital 2018: building a sustainable event, in Nolan E. and Seraphin, H (eds) <i>Green events and green tourism: an international guide to good practice</i> , Sheffield, UK: Greenleaf	Book chapter
Cavagnaro, E.	2019	Cavagnaro, E. (2019). The guest gaze on local food: The case of Oosterwolde. <i>AIHR Conference: Local food for vital regions-facts and myths</i> , (26-27 March), NHL Stenden University, Leeuwarden, The Netherlands.	Refereed conference paper
Cavagnaro, E.	2019	Cavagnaro, E. & Staffieri, S. (2019). 'The relationship between value orientations and youth travel experience: A case study in the Netherlands'. Keynote presented at <i>TNC 2019 conference</i> , Buxton, UK.	Conference Keynote
Cavagnaro, E.; Oliviera Menezes, V. de	2019	Mansoldo, M. de, Cavagnaro, E., & Oliviera Menezes, V. de (2019). Farmers' trade skills: Exploring the local food chain in Leeuwarden, the 2018 European Capital of Culture. <i>Research in Hospitality Management</i> , 9 (1), 55-62. doi:10.1080/22243534.2019.1653584	Refereed journal paper

HMS AIHR Author(s)	Year	APA reference	Type of output
De Boer, M. R.	2019	De Boer, M.R. (2019). The path appeared in the walking: Hotel management undergraduate students doing participant observation during internship. Paper presented at <i>ICQI 2020 conference: When East meets West: Qualitative Inquiry and the Politics of Resistance</i> , 15-18 May, University of Illinois: Urbana/Champaign (USA)	Refereed conference paper
De Boer, M.R.; Eringa, K.	2019	De Boer, M.R., Visser, H.L. & Eringa, K. (2019). Meeting hospitality employees at their work place: Emotional labor and work values of Generation Y. Poster presented at <i>EuroCHRIE/APacCHRIE joint conference: When East meets West</i> , 22-25 May, Hong Kong PolyU, HKSAR, China	Refereed conference paper
Eringa, K	2019	Eringa, K. (2019). 'Ladies and gentlemen serving ladies and gentlemen'. In B. Rowson & C. Lashley (Eds.), <i>Experiencing Hospitality</i> (pp. 229-246 ). Hauppauge NY: Nova Science Pub Inc	Book chapter
Eringa, K.	2019	Oekas, R.; Eringa, K. Get the best out of studying abroad. Presentation at NHL-Stenden samenscholingsdag, 8 April 2019, Assen, The Netherlands.	Presentation NHLStenden
Eringa, K.	2019	Turnhout-Ammerlaan, N.; Eringa, K.; Wiene, N. (2019). Employer branding of international chain hotels in the Netherlands. Paper presented at the <i>28th Nordic Symposium on Tourism and Hospitality Research</i> , 23-25 October 2019, Roskilde, Denmark.	Refereed conference paper
Eringa, K.	2019	Hovenkamp, H.; Eringa, K. (2019). Hostmanship in hospitals. Paper presented at the <i>28th Nordic Symposium on Tourism and Hospitality Research</i> , 23-25 October 2019, Roskilde, Denmark.	Refereed conference paper
Eringa, K.; Zhang, R.	2019	Eringa, K. & Zhang, R. (2019). The attractiveness of the hospitality industry. Poster presented at <i>EuroCHRIE/APacCHRIE joint conference: When East meets West</i> , 22-25 May, Hong Kong PolyU, HKSAR, China.	Refereed conference paper
Huizinga, H.; Losekoot, E.	2019	Huizinga, H. & Losekoot, E. (2019). Closing the credibility gap in hospitality education and industry - is DBE the answer? Paper presented at <i>CHME 2019 conference Transforming Hospitality</i> , 21-24 May, University of Greenwich: London, UK.	Refereed conference paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Keizer-Remmers, A.	2019	Keizer-Remmers, A. & Brandsma-Dieters, A. (2019). Global Mind Monitor - determining intercultural competencies of Stenden Hotel Management School students: setting the research agenda. <i>Research in Hospitality Management</i> , 9 (2), 125-127. doi:10.1080/22243534.2019.1700624	Refereed journal paper
Losekoot, E; Hornby, J.	2019	Losekoot, E., & Hornby, J. (2019). What is the future of foreign food experiences? <i>Research in Hospitality Management</i> , 9 (1), 49-54. doi:10.1080/22243534.2019.1653603	Refereed journal paper
Losekoot, E; Hornby, J.	2019	Losekoot, E. & Hornby, J. (2019). What is the future of foreign food experiences? <i>AIHR Conference: Local food for vital regions-facts and myths</i> , (26-27 March), NHL Stenden University, Leeuwarden, The Netherlands.	Refereed conference paper
Losekoot, E.	2019	Losekoot, E., Lasten, E., & Cuong, T. P. (2019). 'Tourism Education in Vietnam'. In C. Liu & H. Schänzel (Eds.), <i>Tourism Education and Asia</i> (pp. 125-142). Singapore: Springer.	Book chapter
Losekoot, E.; Xhali, T	2019	Losekoot, E. & Xhali, T. (2019). Innovations in hospitality management: Case studies from Stenden Hotel Management School's training hotel. Paper presented at <i>CHME 2019 conference Transforming Hospitality</i> , 21-24 May, University of Greenwich: London, UK.	Refereed conference paper
Losekoot, E.; Zhang, R.; Hornby, J	2019	Losekoot, E., Zhang, R. & Hornby, J. (2019). Developing a code book for content analysis of popular movies showing hospitable moments. Paper presented at <i>CHME 2019 conference Transforming Hospitality</i> , 21-24 May, University of Greenwich: London, UK.	Refereed conference paper
Mihailescu, R	2019	Mihailescu, R; Van Linh Su (2019). Identifying the factors that affect the motivation of tourists of attending the Heineken Beer Festivals in Ho Chi Minh, Vietnam Conference: <i>2019 6th Beeronomics Conference</i> , June 11-14, Plzen, Czech Republic.	Refereed conference paper
Mihailescu, R.	2019	Mihailescu, R. (2019). Wine Tourism and Hospitality: Opportunities and Challenges for Future Development. In Conrad Lashley & Bill Rowson (Eds) <i>Experiencing Hospitality</i> , (pp. 247-259), New York, NY: Nova Publishers.	Book chapter

HMS AIHR Author(s)	Year	APA reference	Type of output
Mihailescu, R.	2019	Article Review for <i>Journal of Tourism Futures</i> : Hospitality Branding in Emerging Economies: An Indian Perspective	Journal paper review
Mihailescu, R.	2019	Mihailescu, R. (2019). Can a focus on organic wine productin create benefits for the tourism industry? An enquiry into the South African market. <i>AIHR Conference: Local food for vital regions-facts and myths</i> , (26-27 March), NHL Stenden University, Leeuwarden, The Netherlands	Refereed conference paper
Mihailescu, R.	2019	Mihailescu, R. (2019). Wine Tourism and Hospitality: Opportunities and Challenges for Future Development. In Conrad Lashley & Bill Rowson (Eds) <i>Experiencing Hospitality</i> , (pp. 247-259), New York, NY: Nova Publishers.	Book chapter
Rowson, B.	2019	Rowson, B. & Lashley, C. (Eds) (2019). <i>Experiencing Hospitality</i> . Nova Science Publishers. New York, NY.	Edited book
Rowson, B.	2019	Rowson, B. (2019) Working in Hospitality: flexible working and the Gig Economy. In Rowson and Lashley (eds) <i>Experiencing Hospitality</i> , Nova Science Publishers. New York, NY (pp. 135-155).	Book chapter
Rowson, B.	2019	Hopft, L. Velten, L. & Rowson, B. (2019). Robotimism or Pessimism: HR Managers face a challenge. In Rowson and Lashley (eds) <i>Experiencing Hospitality</i> . Nova Science Publishers. New York, NY, (pp. 203-228).	Book chapter
Rowson, B.	2019	Rowson, B. & Lashley, C. (Eds) (2019). <i>Experiencing Hospitality</i> . Nova Science Publishers. New York, NY.	Edited book
Rowson, B.	2019	Rowson, B. (2019) Working in Hospitality: flexible working and the Gig Economy. In Rowson and Lashley (eds) <i>Experiencing Hospitality</i> , Nova Science Publishers. New York, NY (pp. 135-155).	Book chapter

HMS AIHR Author(s)	Year	APA reference	Type of output
Rowson, B.	2019	Hopft, L. Velten, L. and Rowson, B. (2019). Robotimism or Pessimism: HR Managers face a challenge. In Rowson and Lashley (eds) <i>Experiencing Hospitality</i> . Nova Science Publishers. New York, NY, (pp. 203-228).	Book chapter
Schulp, J.	2019	Angelopolous, G.; Schulp, J.A. (2019). Local food: Creating value for small restauranteurs in Greece. <i>AIHR Conference: Local food for vital regions-facts and myths</i> , (26-27 March), NHL Stenden University, Leeuwarden, The Netherlands.	Refereed conference paper
Schulp, J.	2019	Schulp, J. (2019). Animal rights/Plant rights. <i>Research in Hospitality Management</i> , 9 (2), 109-112. doi:10.1080/22243534.2019.1697092	Refereed journal paper
Schulp, J.A.; Oliviera Menezes, V. de	2019	Angelopoulos, G-P., Schulp, J.A., & Oliviera Menezes, V. de (2019). Local food and authenticity in Greek restuarants. <i>Research in Hospitality Management</i> , 9 (1), 63-68. doi:10.1080/22243534.2019.1653605	Refereed journal paper
Seidel, S.	2019	Seidel, S. (2019). Zooming out - local food at the border: The case of the Emsland and Veenland. <i>Research in Hospitality Management</i> , 9 (1), 17-23. doi:10.1080/22243534.2019.1653606	Refereed journal paper
Zandberg, T.	2019	Zandberg, T., (2019). Capitalizing on technological innovation, Tapping into the Human Mind. <i>ITB</i> . March 8, Berlin, Germany.	Industry conference presentation
Zandberg, T.	2019	Zandberg, T. (2019). Public managers'networking and innovative work behavior: The importance of career incentives. <i>International review of Administrative Sciences</i> , 85 (2), 286-303. doi:10.1177.0020852317692138	Refereed journal paper
Zandberg, T.	2019	Zandberg, T. & Huisman, M. (2019). Missing behaviour in longitudinal network studies: the impact of missing ties on network statistics or model parameters. <i>Social Network Analysis and Mining</i> , 9 (8), 1-20. doi:10.1007/s13278-019-0553-2	Refereed journal paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Zhang, R.	2019	Article review for <i>Journal of Tourism Futures</i> : Hospitality Branding in Emerging Economies: An Indian Perceptive.	Journal paper review
Zwaal, W.	2019	Zwaal, W. (2019). Studies in problem-based hospitality management education. Paper presented at <i>CHME 2019 conference Transforming Hospitality</i> , 21-24 May, University of Greenwich: London, UK.	Refereed conference paper
Zwaal, W.	2019	Zwaal, W. (2019). Assessment for problem-based learning. <i>Research in Hospitality Management</i> , 9 (2), 77-82. doi:10.1080/22243534.2019.1689696	Refereed journal paper
Cavagnaro, E.	2018	Staffieri, S. & Cavagnaro, E. (2018) Youth Travel Experience: An Analysis of the relations between Motivations, Satisfaction and Perceived Change, in Syngellakis, S., Probstl-Haider, U. and Pineda, E. (eds.) <i>WIT Transactions on Ecology and the Environment, Sustainable Tourism VIII Vol 227</i> WIT Press, pp.95-106 <a href="https://www.witpress.com/elibrary/wit-transactions-on-ecology-and-the-environment-viii-vol-227-witpress">https://www.witpress.com/elibrary/wit-transactions-on-ecology-and-the-environment-viii-vol-227-witpress</a>	Refereed conference paper
Cavagnaro, E.	2018	Cavagnaro E. (2018) 'Guests on Earth, an introduction to Sustainability in hospitality', in E. Cavagnaro (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 1, Oxford, UK: Goodfellow, pp.1-10	Book chapter
Cavagnaro, E.	2018	Cavagnaro E. (2018) 'The sustainable hospitality value chain', in E. Cavagnaro (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 2, Oxford, UK: Goodfellow, pp.11-26	Book chapter
Cavagnaro, E.	2018	Cavagnaro E. (2018) 'Technology: a double edged sword', in Cavagnaro E. (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 7, Oxford, UK: Goodfellow, pp.107-117	Book chapter
Cavagnaro, E.	2018	Seidel S. & Cavagnaro, E. (2018) 'Purchasing local as vehicle for sustainable development – and for improved hospitality experiences', in E. Cavagnaro (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 9, Oxford, UK: Goodfellow, 147-168	Book chapter



HMS AIHR Author(s)	Year	APA reference	Type of output
Cavagnaro, E.	2018	Cavagnaro E. (2018) 'At the hart of a sustainable hotel: the food & beverage department', in E. Cavagnaro (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 15, Oxford, UK: Goodfellow, pp. 274-299	Book chapter
Cavagnaro, E.	2018	Cavagnaro E. (2018) 'Conclusion', in E. Cavagnaro (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 16, Oxford, UK: Goodfellow, pp. 300-304	Book chapter
Cavagnaro, E.	2018	Cavagnaro, E., Melissen, F.W. & Düweke, A. (2018) The host-guest relationship is the key to sustainable hospitality: Lessons learned from a Dutch case study, <i>Hospitality &amp; Society</i> , 8 (1), 23-44.	Refereed journal paper
Cavagnaro, E.	2018	Cavagnaro, E.; Staffieri, S. & Postma, A. (2018). Understanding millennials' tourism experience: values and meaning to travel as a key for identifying target clusters for youth (sustainable) tourism. <i>Journal of Tourism Futures</i> , 4 (1), 31-42, <a href="https://doi.org/10.1108/JTF-12-2017-0058">https://doi.org/10.1108/JTF-12-2017-0058</a>	Refereed journal paper
Cavagnaro, E.	2018	Cavagnaro, E. & Staffieri, S. (2018). "Youth Travel Experience: an Analysis of the Relations between Motivations, Satisfaction and Perceived Change". Paper presented at <i>ICST</i> (2-4 May), Vienna, Austria.	Refereed conference paper
Cavagnaro, E.; Feluis, N. van; Vries, M. de	2018	De Vries, M., Van Felius, N. & Cavagnaro, E. (2018) 'What do you share with a Third-Party Internet site?', Sustainability challenges concerning privacy in the sharing of information' in Cavagnaro E. (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 5, Oxford, UK: Goodfellow, pp.62-83	Book chapter
Cavagnaro, E.; Feluis, N. van; Vries, M. de	2018	Van Felius, N., Cavagnaro, E. & de Vries, M. (2018) 'Welcome to your bubble, The impact of Third-party internet sites on the hotel guest journey' in Cavagnaro E. (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 6, Oxford: Goodfellow, pp. 84-104	Book chapter
Cavagnaro, E.; Rowson, B.	2018	Rowson, B. & Cavagnaro, E. (2018) 'The changing role of work: Staff outsourcing in the 'Gig Economy'', in E. Cavagnaro (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 13, Oxford: Goodfellow, (pp. 221-246).	Book chapter

HMS AIHR Author(s)	Year	APA reference	Type of output
Cavagnaro, E.; Rowson, B.	2018	Cavagnaro, E. & Rowson, B. (2018). "Hospitality, employment and the gig economy". Paper presented at the <i>AIHR conference</i> (27-28 March), Leeuwarden, The Netherlands: NHL Stenden University.	Refereed conference paper
Cavagnaro, E.; Rowson, B.	2018	Staffieri, S., Cavagnaro, E., & Rowson, B. (2018). Change as a travel benefit: Exploring the impact of travel experiences on Italian youth. <i>Research in Hospitality Management</i> , 7(2), 81-89. doi:10.1080/22243534.2017.1444712	Refereed journal paper
Eringa, K	2018	Eringa, K. (2018) Uyghur Migrant Restaurants in the Netherlands. <i>Dublin Gastronomy Symposium</i> , (29-30 May), Dublin, Ireland: Dublin Institute of Technology.	Refereed conference paper
Eringa, K.	2018	Eringa, K., & Nicolai, M. (2018). The Effects of Leadership Style on Restaurant Employees' Commitment to Service Quality. Paper presented at the <i>Nordic Symposium on Tourism and Hospitality Research</i> , 24-26 September 2019, Alta, Norway.	Refereed conference paper
Eringa, K.	2018	September 2018 reviewed Wilson, <i>Services Marketing 3rd European Edition</i> for McGrawHill	Book proposal review
Eringa, K.	2018	March 2019 - reviewed manuscript "The influence of cultural values and nationality on student evaluation of teaching" for <i>International Journal of Educational Research</i>	Journal paper review
Eringa, K.	2018	Velten, L.; Eringa, K. (2018). German students' perception of the general and intercultural competence of their PBL tutors. Paper presented at <i>EARLI SIG Conference</i> , 29 – 31 August 2018, Giessen, Germany.	Refereed conference paper
Eringa, K.	2018	Eringa, K.; Oleksii Khrebtiiievskiy, O. (2018). A stakeholder analysis of Leeuwarden Fryslân as European Capital of Culture 2018. Paper presented at the <i>Nordic Symposium on Tourism and Hospitality Research</i> , 24-26 September 2019, Alta, Norway.	Refereed conference paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Losekoot, E.	2018	Losekoot, E., Lasten, E., Lawson, A. & Chen, B. (2018). The development of soft skills during internships: The hospitality student's voice. <i>Research in Hospitality Management, 8</i> (2), 155-159. doi:10.1080/22243534.2018.1553386	Refereed journal paper
Losekoot, E.	2018	Elakis, C., Ong, L.T. & Losekoot, E. (2018). Responsible tourism – but is it ChildSafe? <i>TTRA APac Conference: Travel &amp; Tourism Research in the Global South: Advancing through Cooperation and Collaboration</i> , 1st – 3rd December, Saigon, Vietnam: RMIT University.	Refereed conference paper
Losekoot, E.	2018	Losekoot, E., Lasten, E., Lawson, A. & Chen, B. (2018). The development of soft skills during internships: The hospitality student's voice. <i>Research in Hospitality Management, 8</i> (2), 155-159. doi:10.1080/22243534.2018.1553386	Refereed journal paper
Losekoot, E.	2018	Elakis, C., Ong, L.T. & Losekoot, E. (2018). Responsible tourism – but is it ChildSafe? <i>TTRA APac Conference: Travel &amp; Tourism Research in the Global South: Advancing through Cooperation and Collaboration</i> , 1st – 3rd December, Saigon, Vietnam: RMIT University.	Refereed conference paper
Mihailescu, R.	2018	Moscovici, D., Mihailescu, R, Valenzuela, N., Ugalia, A.A., Gow, J., & Rinaldi, A (2018). Can Consumers Distinguish between Environmental Wine Certifications? <i>15th International Conference on Environmental, Cultural, Economic &amp; Social Sustainability</i> , January 17-19, Vancouver, Canada: University of British Columbia	Refereed conference paper
Mihailescu, R.	2018	Mihailescu, R. (2018) Is there scope for organic wine tourism development : A focus on the South African Wine Industry. <i>Rivista di Scienze del Turismo, 6</i> , 11-21.	Refereed journal paper
Mihailescu, R.	2018	Moscovici, D., Mihailescu, R, Valenzuela, N., Ugalia, A.A., Gow, J., & Rinaldi, A (2018). Can Consumers Distinguish between Environmental Wine Certifications? Choosing between Biodynamic, Fair Trade, Natural, Organic and Sustainable. <i>12th Annual Conference American Association of Wine Economists</i> , June 10-12, Ithaca, NY: Cornell University	Refereed conference paper
Mihailescu, R.	2018	Moscovici, D., Mihailescu, R, Valenzuela, N., Ugalia, A.A., Gow, J., & Rinaldi, A (2018). Can Consumers Distinguish between Environmental Wine Certifications? <i>15th International Conference on Environmental, Cultural, Economic &amp; Social Sustainability</i> , January 17-19, Vancouver, Canada: University of British Columbia	Refereed conference paper

HMS AIHR Author(s)	Year	APA reference	Type of output
Rowson, B.	2018	Slootweg, E. & Rowson, B. (2018). My generation: A review of marketing strategies on different age groups, <i>Research in Hospitality Management</i> , 8 (2), 85-92. doi:10.1080/22243534.2018.1553369	Refereed journal paper
Velten, L.; Eringa, K.	2018	Velten, L., & Eringa, K. (2018). German students' perception of the general and intercultural competence of their PBL tutors. Paper presented at EARLI SIG Conference, 29 – 31 August 2018, Giessen, Germany.	Refereed conference paper
Khali, T.	2018	Khali, T. & Kanthack, P. (2018) 'Equipping Better Buildings' in Cavagnaro E. (ed.) <i>Sustainable Value Creation in Hospitality, Guests on Earth</i> , Chapter 8, Oxford: Goodfellow, pp. 118-143	Book chapter
Zandberg, T.	2018	Zandberg, T. (2018). Schoolreisjes zijn van alle tijden: voor jong en oud, <i>Internationaal Schoolreismagazine</i> , 52e editie, 27e jaargang, voorjaar 2018	Magazine
Zandberg, T.	2018	Zandberg, T. (2018). The diminishing role of the general manager from a middle managers' perspective; some generic drivers. In B Rowson & C Lashley (Eds.), <i>Experiencing Hospitality</i> (pp. 183-202). Hauppauge NY: Nova Science Pub Inc	Book chapter
Zandberg, T.	2018	Oskam, J., & Zandberg, T. (2018). The hospitality industry. In F. Melissen, J. v. d. Rest, S. Josephi & R. Blomme (Eds.), <i>Hospitality experience</i> , 2nd ed. (pp. 69-98). Groningen, NL: Noordhoff Uitgevers.	Book chapter
Zandberg, T.	2018	Bergsma, M., Chen, W., Hartman, S., Mei, Y., Revier, H., Tang, Y., Zandberg, T., & Zhu, C., (2018). National Parks in the Netherlands and China: A comparative study of governance structures and policies in relation to the leisure-conservation balance, in Coelen, R., van der Hoek, K.W. & Blom, H. <i>Valorisation of Internationalisation. About Internationalisation of</i>	Book chapter
Zandberg, T.	2018	Zandberg, T. (2018). Capitalizing on technological innovation. <i>Annual Conference of the Czech Hotels and Restaurants Association</i> . November 23, Ostrava. <a href="https://www.konferenceahr.cz/en/">https://www.konferenceahr.cz/en/</a>	Keynote

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Zhang, R.	2018	Zhang, R. (2018). <i>Culture Shock, Friend or Foe?</i> City Council Leeuwarden, 15 October, The Netherlands. Available from: <a href="http://www.liwwadders.nl/burgemeester-ontvangt-buitenlandse-studenten-daarna-cultuur-schok-pannenkoeken-eten/">http://www.liwwadders.nl/burgemeester-ontvangt-buitenlandse-studenten-daarna-cultuur-schok-pannenkoeken-eten/</a>	Web news article
Zhang, R.	2018	<i>Leadership: The boat that never sinks?</i> Faculty of Business, Van Hall Larenstein University of Applied Sciences (28/09/18), Leeuwarden, The Netherlands	Guest Lecture
Zhang, R.	2018	<i>Story-telling, music and leadership: A master class on the fine art of leadership</i> (11/10/18), Zeist, The Netherlands	Guest Lecture
Zhang, R.; Zwaal, W.	2018	Zhang, R., Zwaal, W., & Otting, H. (2018). Measuring and monitoring conceptions of research. <i>Studies in Higher Education</i> , 43 (2), 359-374. DOI: 10.1080/03075079.2016.1172306	Refereed journal paper
de Boer, E.; Rowson, B.	2017	Fast, J., de Boer, E. & Rowson, B. (2017). The influence of the importance of event factors on meeting planner satisfaction: A case study of a theme park event business. <i>Research in Hospitality Management</i> , 7 (1), 27-38. doi:10.1080/22243534.2017.1355481	Refereed journal paper
Rowson, B.	2017	La Rose, F. & Rowson, B. (2017). The benefit of guest loyalty programmes. <i>Research in Hospitality Management</i> , 7 (1), 11-15. doi:10.1080/22243534.2017.1355452.	Refereed journal paper